

Delivery/Shipping Policy

Domestic Shipping Policy

Shipment processing time

All orders are processed within *[1-2 business days not including weekends and holidays]*.

All orders are shipped Monday-Friday 9AM-3PM . If there is a high volume of deliveries please expect to see a delay in shipping time. If there is a delay due to a high volume of shipping, we will email you and confirm your shipment as soon as possible.

Shipping rates and delivery estimates

Shipment method	Estimated delivery time	Shipment cost
<i>FedEx Standard</i>	<i>3-5 business days</i>	<i>Free</i>
<i>FedEx Two Days</i>	<i>2 business days</i>	<i>\$12.95</i>
<i>FedEx Overnight *</i>	<i>1-2 business days</i>	<i>\$19.95</i>

Shipment confirmation and order tracking

You should receive a shipping number/tracking number once your product has been shipped.

Customs, duties, and taxes

John Seymour is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

John Seymour is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier or our support team directly to file a claim. Please save all packaging material and damaged goods before filing a claim.

International Shipping Policy

We ship to all countries and all addresses.

Returns Policy

We do not offer any returns at this time. All sales are final once the customer has purchased the specified product of their choice. We advise that you check, double check, triple check your order before making your final purchase.

For more information, email support johnrseymour@gmail.com.